



#### **Fourth Drewry-ESC annual survey of shippers on container shipping service quality**

Dear Shipper,

The European Shippers' Council, which represents the logistics interests of manufacturers, retailers and wholesalers across Europe, and Drewry, the leading international shipping consultant, invite you to complete this short survey on container shipping service quality.

As in previous years, selected results of this survey will be broadly publicised by the ESC and Drewry.

To encourage participation in the survey, all participants will receive the results of the survey by email within 2 months and 5 respondents, chosen at random, will receive a free annual subscription to the weekly "World Container Index assessed by Drewry", which tracks rates on East-West routes.

Rest assured that your anonymity and confidentiality of your answers will remain a top priority for us, and no sensitive data will be disclosed to any third party.

The results of the survey will be used to track the service quality of the container carrier industry and to quantify differences in quality over time and between carriers.

The survey takes about 10 minutes to complete. Please fill in the survey by Thursday 30<sup>th</sup> April.

Please take the following link, it will only take 10 minutes of your time to complete it.

[https://www.surveymonkey.co.uk/r/Drewry\\_ESC\\_survey](https://www.surveymonkey.co.uk/r/Drewry_ESC_survey)

Best regards,

Denis Choumert  
Chairman  
European Shippers' Council

Philip Damas  
Managing Director – Head of Supply Chain Advisors  
Drewry